

# RETURN FORM – AFTER SALES SERVICE

Must be enclosed with the returned product

## CLAIM FOR WARRANTY WORK\*

You must include proof of purchase

The products are guaranteed free from defects in material and workmanship on the date of purchase. The warranty does not cover damage, misuse, improper mounting or incorrect installation.

Approval number

## QUOTE\*

### IMPORTANT : PRODUCTS MUST BE RETURNED COMPLETE WITH ALL ACCESSORIES , CABLES , LITERATURE AND THE ORIGINAL BOX.

Before returning a products for After Sales Service, please confirm the following by ticking the boxes :

- The product has not been disassembled or modified in any way.
- The product has not been used in any way that does not conform to the manufacturer's instructions.
- The product has not been used with unsuitable devices such as inverters over 1500W

The warranty covers manufacturing or design defects that make the product unfit for the use for which it was intended or that affect the use of the product so much that the buyer would not have bought it had he / she known about them.

**You must tick the following box :**

- If the cause of the product's failure to work as it should is found to have been caused by incorrect usage or negligence, **a minimum of 150 €** will be charged for the repair of the product. Transportation costs will also be the responsibility of the owner.

Handwritten signature:.....

### Sender

Name :.....

Address :.....

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Postal Code :.....

City :.....

### After Sales Service

#### SARL LAVI

ZI Porte du Grand Lyon

3, Rue de la Dombes

01700 NEYRON

France

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# REQUEST FOR AFTER SALES SERVICE

Must be enclosed with the returned product

Customer:..... Client Reference : ..... Date of request : ...../...../20.....  
Product designation:..... Serial number : .....

## CUSTOMER DETAILS

Name :..... First name : .....  
Address :.....  
Postal code : ..... City : ..... Date of installation: ...../...../20.....  
Reseller:..... E-mail address: .....@.....

## REPORT & ASSESSMENT

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